((in touch
SYSTEMS

Managed IT services, all under one roof

Unify and maintain your organisation's technology, with just one reliable partner who gets it right.

01603 425209

intouchsystems.co.uk

hello@intouchsystems.co.uk

36 Hurricane Way, Norwich, NR6 6HU

What's inside:

InTouch Systems: Smart Tech. Sharp Thinking. Solid Support.

Norwich-born and bred, we've spent over a decade helping businesses, schools, charities, and government teams get their tech sorted - and keep it running like clockwork.

We're not just another IT company. We're the ones you call when you want things done properly, with no jargon and no fuss - just tailored, reliable solutions that work for you.

Everything You Need, All in One Place

Your business should run without interruptions - and without the burden of managing complex IT systems. At InTouch Systems, we bring everything together: expert infrastructure design, seamless hardware and software setup, and ongoing management, all under one roof. With our fully integrated IT services, you'll save time, reduce stress, and keep your business running at peak performance. Let us handle the tech - so you can focus on what really matters: your business.

Who we work with:

From solo entrepreneurs and savvy startups to national firms and educational institutions, we're trusted by names like:

Business & Commercial:

Builders Merchants,

National Agricultural

Purchasing Group

Education & Non-Profit:

National Education Trusts,

Several Norfolk based

Schools.

Government & Charity:

Nature Reserves, various

Councils and Charities.

Why InTouch?

- Over 20 years of local, loyal service
- Scalable solutions for growing organisations
- End-to-end tech without the tech snobbery

- A team who speaks your language (not just IT)
- Fast, friendly support that's actually helpful
- Trusted by 1000s of customers accross the UK

Customer care at the core

Located in Norfolk and serving clients nationwide, InTouch Systems combines the personalised customer care of a local, independent business with the scale to deploy IT solutions and management across the UK. Our friendly sales team is ready to share their expertise and guide you in choosing the best services to establish and expand your technical infrastructure.

What we do best:

Managed Services

With our UK based Tier 3 top-level data centres and UK based support team we offer a single, easily accessible point of contact for all your IT solutions. This is an ideal option for busy professionals seeking the convenience of shared hosting, combined with the power and capacity of a dedicated server.

Cloud Computing

InTouch Systems will host your data systems providing you with secure, centralised, professionally managed services. Reduce the need for capital expenditure and the overhead of in-house IT expertise for your business, and choose us as your next IT partner. We offer many services under the umbrella of cloud computing from the security of our dedicated Tier 3 data centre in London.

Cyber Security

Did you know 31% of businesses are attacked at least once a week? Recognising that security threats in today's digital sphere are likely is a responsible place to start. When it comes to cyber security we are certified to audit, consult and design solutions to keep your business safe and running efficiently.

Looking for a secure, stable, and scalable solution to suit your budget? Get InTouch today.

Connectivity

We serve robust and reliable connectivity solutions leaving you to concentrate on powering your business forward. From laying the physical cabling and foundations, to establishing an entire network strategy, we work together to build infrastructure to bolster your success. We offer a range of networking connectivity solutions, always keeping in mind your scalability and flexibility, your budget, physical size and location requirements.

Hardware & Software

As a Dell Silver Partner, we supply high-performance laptops, desktops, and servers, along with Microsoft 365, antivirus protection, and FortiGate firewalls. We also provide Ubiquiti wireless hardware for seamless networking - all installed and supported by our certified in-house team.

IT Support

Our experienced team offers professional support and advice, ensuring you benefit from the latest IT solutions. We get to know your team, forming long term, productive partnerships, staying with you on your technology journey.

Rapid Site Deployment

Using Pepwave's MAX Cellular Routers, InTouch Systems delivers ready-to-use broadband within 24 hours, even in the most challenging environments. Whether connecting thousands of passengers on a global cruise ship or setting up a temporary network on a construction site, InTouch Systems excels in Rapid Site Deployment to get your operation online, fast.

Communications

Facilitating your business with seamless communication channels is vital to achieving a successful workflow, both with your internal team and your external stakeholders.

We integrate telephone systems to suit small and large business needs, as well as fitting you out with the latest technology in VoIP, cloud, cross-device workflow integrations and on-premise systems.

Business Resilience

How prepared is your business for unexpected disruptions? Our in-house experts are here to guide and advise you on comprehensive business continuity and disaster recovery systems to protect you, your people and your assets.

We will ensure a swift return to normal operations and with our support, your technology dependent systems will be resilient and ready for anything.

Security and Surveillance

From Axis and Unifi cameras to ANPR systems, access control, and full CCTV solutions, we design, install, and maintain complete security setups. Our structured cabling links everything together for a seamless, reliable system - all managed by our expert in-house team.

Managed Services

With our UK based Tier 3 top-level data centres and UK based support team we offer a single, easily accessible point of contact for all your IT solutions. This is an ideal option for busy professionals seeking the convenience of shared hosting, combined with the power and capacity of a dedicated server.

See tech as a solution, not a burden

Trust InTouch Systems to remove the burden of technology, providing systems that grow with you as your company expands, and tailoring solutions to your company's way of working. Optimise your budget with the benefits of economies of scale, supported by us as a Managed Service Provider.

Fast solutions without the fuss

Take advantage of our in-house expertise and knowledge, utilising InTouch Systems as your network partner. We assist all sizes of businesses, getting you up and running quickly with our end-to-end management solutions.

Remove added costs and delegate responsibility burden

Co-locate your server hardware in our London data centre and take advantage of the latest security and environmental control systems without the significant investment required to install in-house facilities.

Get in touch today!

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IT Support

We understand how valuable your time is, and our flexible IT support packages aim to free you of any technical headaches. Choose your support option to suit the size of your business, provided by our in-house, multi-skilled and experienced IT engineers. When it comes to our flexible support contract we will always provide you with transparent pricing.

Our experienced team offers professional support and advice, ensuring you benefit from the latest IT solutions. We get to know your team, forming long term, productive partnerships, staying with you on your technology journey.

Consistent help when it matters most

In addition our UK based service desk team can provide for your day to day requirements, with our in-house Tier 3 support system. Our support ticket management system allows us to escalate promptly to the appropriate support level, getting the most effective support to you right when it matters most.

Why you choose InTouch Systems as your next IT partner

- Speak to a real person when you need support, no robots here
- UK based services team, so never contend with other time zones
- Build a real relationship with your dedicated IT support team as an extension of your own
- Straightforward, no fuss ticketing system to keep your business operational at all times

Service Desk Advanced Ticketing System

Our UK based support team is powered by Zoho Desk. Which means we provide all of the following as standard:

- Fast response times
- Network monitoring 24/7
- Real time updates
- Automated service level escalation
- Daily reporting and team reviews
- No hidden fees
- Remote and on-site support deployment
- IT procurement advice

Productivity with Office 365

Empower your team with the tools they need to work smarter, faster and from anywhere. Office 365 brings together familiar Microsoft applications with powerful cloud services.

With secure access to email, files, meetings and collaboration tools, Office 365 helps your business stay productive and connected, whether you're in the office or on the move.

Work anywhere, anytime on any device

Office 365 is built for mobility. Your team can access email, documents and shared resources on laptops, phones or tablets - with all changes synced in real time. Keep projects moving and collaborate from anywhere with no loss of productivity.

Always Up to Date

Forget manual updates or outdated software. Office 365 apps like Word, Excel, PowerPoint and Outlook automatically stay current with the latest features and security improvements - without interrupting your workflow.

Fully managed by us

We supply, configure and support your Office 365 environment, ensuring everything runs smoothly. From user setup and licence management to security settings and ongoing support - we handle the IT so you can focus on your business.

Business-Class Email & Calendars

Office 365 includes a professional email solution powered by Outlook and Exchange Online. Enjoy:

• 50GB+ mailboxes
• Shared calendars
• Advanced spam protection
• Full sync across all your devices

Stay connected with clients and colleagues without the hassle of maintaining on-premise email servers.

Collaboration Made Easy

Modern work thrives on teamwork. Office 365 gives your staff the ability to co-author documents, share files securely and communicate instantly:

• Teams for chat, meetings and video calls
• SharePoint for shared workspaces and company-wide resources
• OneDrive for personal cloud storage and easy file sharing

Everyone stays aligned, informed and up to date.

Security You Can Rely On

Your business data is protected with enterprise-grade security built into every Office 365 service. Benefit from:

• Multi-factor authentication
• Data-loss prevention
• Encrypted email
• Threat and malware protection
• Seamless backups and recovery options

Work confidently knowing your information is safe.

Cloud Computing

InTouch Systems will host your data systems providing you with secure, centralised, professionally managed services. Reduce the need for capital expenditure and the overhead of in-house IT expertise for your business, and choose us as your next IT partner.

We offer many services under the umbrella of cloud computing from the security of our dedicated Tier 3 data centre in London.

Hosted servers and management

Co-locate your server, for the technically proficient seeking space, power and control. We also provide managed dedicated servers, for busy professionals needing the power and space of a dedicated server, leaving the system management and monitoring to InTouch Systems' in-house experts.

Keeping you online, all the time.

Time is money - don't let server downtime cost you either. InTouch keeps your systems running at full speed, so your business stays on track and thriving, no matter what comes your way. While others scramble to fix problems, you'll be powering ahead without missing a beat.

Cloud computing with InTouch Systems

• Get online, stay on budget, and develop innovation
• Transparent pricing
• Minimal on-site hardware
• Flexible scalability
• Remote access 24/7

Get in touch today!

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Rapid Site Deployment

Need urgent broadband on the go, or in an emergency? Using Pepwave's MAX Cellular Routers, InTouch Systems delivers ready-to-use broadband within 24 hours, even in the most challenging environments. Whether connecting thousands of passengers on a global cruise ship or setting up a temporary network on a construction site, InTouch Systems excels in Rapid Site Deployment to get your operation online, fast.

We are the only UK Authorised Peplink and Starlink Provider

Our commitment to providing cutting-edge solutions for business connectivity remains stronger than ever. With our specialised training and support on Peplink and Starlink business solutions, the team at InTouch Systems can help solve your internet access challenges however remote.

Fast, flexible, and freestanding internet access

As an Authorised Peplink and Starlink Provider, we deliver powerful, cost-effective connectivity wherever you are. By combining these technologies, we can tackle challenges with internet cost, speed, and reliability - even in the most remote locations. Our expert engineers ensure every solution is tailored to meet your specific needs and keep you connected without compromise.

Recognised as a premier service provider

We are listed as an Authorised Peplink and Starlink Solution Provider. InTouch Systems engineers receive specialist training to help solve any internet access challenges and can transform your business IT with their expertise. From remote rural setups to mission-critical corporate networks, we deliver connectivity solutions that keep you ahead of the curve.

Enjoy the benefits of rapid site deployment with connectivity solutions you can rely on. Our unbreakable internet keeps you online no matter the circumstances, with failover options powered by Starlink, SIMs, and fibre to ensure your connection never skips a beat. Need internet on the go? We eliminate interruptions while you're on the move, delivering seamless performance wherever your work takes you. Plus, our rugged, durable equipment is built to thrive in even the most extreme environments, so your connection stays strong when it matters most.
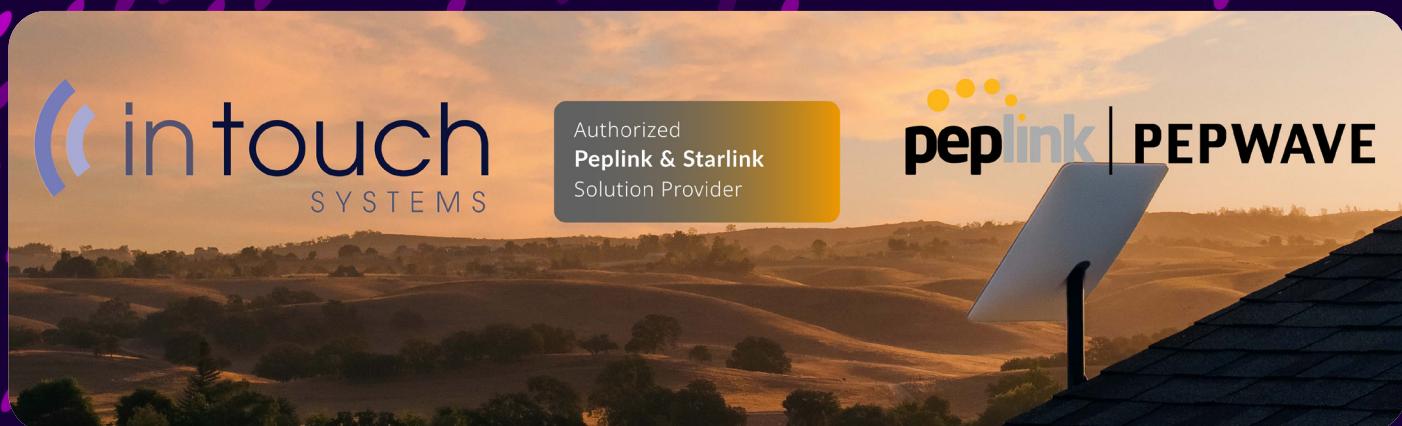
Cyber Security

Did you know 31% of businesses are attacked at least once a week? Recognising that security threats in today's digital sphere are likely is a responsible place to start. When it comes to cyber security we are certified to audit, consult and design solutions to keep your business safe and running efficiently.

Looking for a secure, stable, and scalable solution to suit your budget? Get in touch today.

Protect your data, protect your people

At InTouch we aim to be your cyber security partner, so you never need to worry about unauthorised access or theft of your electronic information. If you do not have the expertise and tools in house to defend your IT, then let us do it for you.

Minimise threats and overheads

We provide bespoke packages tailored to your business needs, offering a range of services that can include intrusion prevention, in-line malware protection, and comprehensive security infrastructure reporting.

Our team ensures critical security updates are applied promptly, while our cybersecurity experts provide consultation to keep your systems safe.

We also offer incident control and reporting, detailed event and alert log monitoring, and options for 24/7 incident response management.

All of this is backed by our dedicated, UK-based service desk for reliable, expert support whenever you need it.

Safeguard your business and protect your budget, with scalable cyber security solutions

Communications

Facilitating your business with seamless communication channels is vital to achieving a successful workflow, both with your internal team and your external stakeholders.

Be a cut above the rest with transformative communication pathways. We integrate telephone systems to suit small and large business needs, as well as fitting you out with the latest technology in VoIP, cloud, cross-device workflow integrations and on-premise systems.

Yeastar and LG iPECS Communications Systems

If you have a high number of users, we can install on premises IP PBX Systems with no ongoing subscription fees. Flexible modules mean that as your business expands, your comms systems grow with you.

Communication streams that help you and your customers

Synchronise your phone systems with various office functions such as MS Outlook and teams to make life easier for your team. The provision of rapid and flexible communication systems is also inherent to customer retention.

Chat anywhere with cloud solutions

Advancing to cloud communication platforms, hosted by InTouch Systems, eliminates upfront infrastructure costs. Future proof, scalable and cost effective, this is a great solution for smaller teams.

Collaborate seamlessly across teams, no matter where you are, with tools that keep you connected and productive while working remotely. Enhance user experiences through smooth, reliable interactions that build trust and satisfaction, and bolster your customer retention by ensuring every engagement is consistent, efficient, and rewarding.

Advance your business with clear and comprehensive communications

Connectivity

We serve robust and reliable connectivity solutions leaving you to concentrate on powering your business forward. From laying the physical cabling and foundations, to establishing an entire network strategy, we work together to build infrastructure to bolster your success. We offer a range of networking connectivity solutions, always keeping in mind your scalability and flexibility, your budget, physical size and location requirements.

Our services include planning and consultancy, deployment of Wi-Fi networks, managed broadband, leased lines, fibre and Virtual Private Networks (VPNs).

Superfast Wireless Broadband

We use our very own meshed systems, so if a link fails or becomes congested, an alternate link is automatically selected - ensuring a dynamic, flexible, and ultra-reliable network. Fully designed by InTouch Systems, all installations are carried out by our in-house team, guaranteeing the highest standards of quality control throughout.

At the heart of this network is our dedicated data centre, located at InTouch HQ in Norfolk. It's redundantly cooled with full automatic generator backup, ensuring seamless control of broadband flow and quality to every user.

Unlike traditional broadband that relies on ageing copper lines, our WiSpire wireless broadband delivers connectivity through radio technology - offering fast, dependable internet without the limitations of physical cabling. We're proud to be the only dedicated wireless provider in the Eastern region, bringing next-level connectivity where others providers can't.


Start with a great network, stay connected with a great network.

Connectivity

Fibre BroadBand

Are you really happy with your current broadband services, or is it just too much effort to change providers?

We understand that sentiment, which is why we promise to provide a hassle free changeover service if you decide to use us as your new Internet Service Provider. We do our best to make the changeover simple, so just tell us you want to move, sit back and leave the rest to us.

Site-to-Site Links

Connect multiple sites seamlessly with our wireless point-to-point links. These secure connections remove the need for costly infrastructure builds, meaning no additional cabling or construction is required. It's fast, flexible, and keeps your business linked without the hassle.

Networking that works as hard as you do, InTouch Systems delivers robust, layered solutions designed to ensure maximum uptime. Our dedicated UK-based support centre means you'll always speak to a trained InTouch engineer - never a contractor.

To keep you online even when the unexpected happens, we offer failover connectivity solutions. This technology seamlessly links multiple connections - such as fibre, wireless, and 4G - so if one fails or slows, another takes over instantly. The result? Improved performance, rock-solid reliability, and zero downtime for your critical systems.

Failover Serivce

Stay connected when it matters most. Our failover service automatically switches your connection to a backup link if your primary internet goes down, keeping your business online without interruption. By combining multiple connections - such as fibre, 4G, or satellite - we deliver seamless continuity, improved performance, and total peace of mind.

Dedicated Consultancy and Support

We take many different approaches to get your business online depending on your location, current setup and network requirements. The InTouch Systems team will consult you on the best solution, and ongoing management plan, with a friendly no fuss approach you'll be running your business with ultrafast internet connection and no interruptions.

Always Connected. Always Secure. Anywhere You Need It.

Business Resilience

Is your company's IT infrastructure ready for a major incident? How prepared is your business for unexpected disruptions? Our in-house experts are here to guide and advise you on comprehensive business continuity and disaster recovery systems to protect you, your people and your assets.

We can help you develop a robust plan and implement systems to prepare and protect your business from risk. We will ensure a swift return to normal operations and with our support, your technology dependent systems will be resilient and ready for anything.

DISASTER RECOVERY

| INCIDENT | PROCEDURES | TECHNOLOGY INFRASTRUCTURE | PLAN | RESTORING DATA |
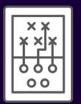
Supporting your business across the board

The team at InTouch Systems will consult with you to plan and facilitate your business resilience across the board, from preparing your senior team with clear disaster response planning and assisting with the identification of business critical systems.

Protect your tech

We will collaborate with you to protect critical data and essential services, ensuring recovery plans that minimise impact and downtime.

Our business continuity consultancy allows you to work directly with our experts to identify the best solution for your organisation, ensuring your operations remain resilient under any circumstances.

With our backup services, you can protect and recover your valuable data, minimising operational downtime and reducing the costs associated with unexpected disruptions.

In the event of a major incident, our disaster recovery service provides peace of mind. Using our Tier 3 secure London data centres, we host a virtual duplicate of your critical business systems, allowing you to access them from anywhere, at any time.

Every business is different, so our team offers a range of solutions to suit all sizes and budgets

Hardware and Software

Your business deserves technology that works as hard as you do. At InTouch Systems, we provide enterprise-grade hardware and software solutions that keep your operations running smoothly. Whether you're upgrading existing systems or building from the ground up, our experts deliver the right tools to power productivity.

We are proud to be a Dell Authorised Stockist (Silver Partner), supplying state-of-the-art laptops, desktops, and servers designed for reliability and performance. Beyond hardware, we provide FortiGate firewalls for robust network security, Ubiquiti wireless hardware for seamless connectivity, and industry-leading anti-virus software to safeguard your business.

Need productivity tools?

We've got you covered with Microsoft 365, and as Microsoft Certified Specialists, we ensure everything is configured to keep your team connected, productive, and secure — from seamless email integration to powerful collaboration tools that help your business work smarter every day.

DELL REGISTERED PARTNER

What we offer:

• **Hardware Supply & Installation** - Dell laptops, servers, networking gear and more.

• **Software Licensing & Deployment** - Microsoft 365, antivirus solutions, and security suites.

• **Network Security Solutions** - FortiGate firewalls and Ubiquiti wireless hardware.

• **Configuration & Optimisation** - Systems set up for maximum efficiency.

• **Ongoing Support & Maintenance** - Expert engineers ensuring peak performance.

With InTouch Systems, you get hardware and software that just works - backed by local expertise and dedicated support.

Performance-driven technology for every business.

Security and Surveillance

Keeping your business secure has never been more critical. At InTouch Systems, we provide cutting-edge security and surveillance solutions designed to protect your property, staff, and assets - all fully integrated and professionally managed.

Smart Security. Total Control. Complete Peace of Mind.

Our team of certified engineers designs and installs scalable security networks that work across single sites or multiple locations. With professional setup, monitoring, and maintenance, we ensure your business stays secure, connected, and protected 24/7.

When you choose InTouch Systems, you're not just buying hardware - you're investing in security that works when it matters most.

What we offer:

• **Axis & Unify Cameras** - Industry-leading surveillance technology with crystal-clear imaging.

• **CCTV & Security Cameras** - High-definition monitoring with remote access capability.

• **ANPR Systems** - Automatic Number Plate Recognition for intelligent vehicle access control.

• **Access Control & Door Entry Systems** - From key cards to fully automated gates and barriers.

• **Structured Cabling Solutions** - Linking your entire security infrastructure for seamless integration.

• **Full System Supply & Maintenance** - End-to-end service from installation to ongoing support.

From Cyber and Property Securities,
to Staff Key Cards and CCTV

Full Service Protection For Your Business

((intouch
SYSTEMS
SECURITIES

Ready to secure your business? Contact us today for a tailored security solution.

Case Studies

Real stories. Real results.

How we've helped our business customers thrive.

Case Studies

Telephone System & Wi-Fi installation for Kingsley Healthcare

The team at InTouch Systems connected the new care home to an Ericsson LG telecoms platform, which is hosted centrally by InTouch Systems as an integrated telecoms system serving the whole of the Kingsley Healthcare group.
Internet services were provided, user access can be centrally managed by Kingsley Healthcare head office, consistent Wi-Fi coverage in the new care home was ensured by installing Ubiquiti UniFi access points throughout.
Finally in keeping with the elegant design of the flag ship care home, Dell all-in-one desktops and laptops were installed combining style with practicality.

What Kingsley Healthcare said about InTouch Systems:

"InTouch Systems installed a new telephone system in our new build care home in Holt. This has been tailored to meet the needs of our residents and staff. With user-friendly interfaces and accessibility features, it ensures communication for residents to stay connected with their loved ones and care providers.

The Wi-Fi installation in our care home plays a crucial role in enhancing resident engagement and quality of life.
With robust coverage throughout the premises, residents can access online resources, communicate with family members via video calls. Additionally, the Wi-Fi infrastructure supports staff operations by allowing our electronic care plan system to work across the entire site."

If you want to find out more about telecoms systems, internet services or other IT equipment for your business or organisation, contact our team on sales@intouchsystems.co.uk, call 01603 425209 or use the contact form on our website.

Case Studies

Rapid Site Deployment For An International Pizza Restaurant Chain

The Challenge

An international pizza restaurant chain operates on a fast-paced schedule where downtime is not an option. With new sites opening internationally - often in locations where conventional broadband services are delayed or unavailable - the chain faced a major challenge: how to ensure each new restaurant had reliable, high-speed internet from day one. On top of this, existing sites also needed a dependable backup solution to keep tills ringing and orders flowing if their primary broadband failed. Without connectivity, everything from payment systems to online bookings and supplier communications would be at risk, impacting both operations and the customer experience.

The Solution

InTouch Systems provided a tailored Rapid Site Deployment service, ensuring connectivity wherever and whenever it's needed. For new openings, we deliver fast, dependable internet using a mix of wireless, 4G, and cutting-edge satellite broadband via Starlink and Pepwave - ready to go from day one. For existing restaurants, we act as a failsafe: if their main broadband connection goes down, our backup systems step in instantly, keeping essential services running without disruption. This combination of rapid deployment and reliable backup means the pizza chain can operate confidently across its entire network of restaurants.

The Results

With our solutions in place, the international pizza restaurant chain has been able to open new restaurants on schedule, free from the delays caused by conventional broadband installation lead times. At the same time, existing sites enjoy peace of mind knowing that if the internet goes down, service continues without a hitch. Critical systems - from payment processing to online ordering - run seamlessly, ensuring customers enjoy the same high-quality experience at every location. The result is a stronger, more resilient network that supports the chain's continued growth, even in challenging markets.

Case Studies

Rapid Site Deployment For A National Builders Merchants

The Challenge

A leading national builders merchant needed to keep every branch - from the busiest city centre location to the most remote depot - online and operational. New site openings were being slowed by the long wait for fixed broadband installation, and existing locations risked costly downtime whenever their main internet connection failed. The business needed a partner who could deliver rapid connectivity for new sites and provide a rock-solid backup for established ones.

The Solution

InTouch Systems delivered a tailored Rapid Site Deployment service, combining wireless, 4G, and satellite broadband via Starlink and Pepwave. New branches could go live with reliable, high-speed internet from day one, while existing sites benefited from an instant failover connection that kept systems running if the primary service went down. This ensured tills, order processing, and customer service stayed seamless — even when the unexpected happened.

The Results

With InTouch Systems as their connectivity partner, the merchant can now open sites without delay and operate with complete confidence. Downtime is no longer a concern, customer service is uninterrupted, and every branch has the network resilience to support business growth nationwide.

Rapid connectivity, zero downtime - keeping your business moving nationwide.

Case Studies

High Availability Disk Array Installation

The Challenge

As one of the UK's largest agricultural purchasing groups, Anglia Farmers manages vast amounts of critical business and membership data every day. Their existing storage systems were approaching capacity and lacked the resilience needed to ensure continuous operation in the event of hardware failure. Any downtime or data loss could have disrupted services for their nationwide membership and impacted vital supply chain operations. They needed a reliable, scalable, and high-performance solution that could safeguard their business continuity.

The Solution

InTouch Systems designed and deployed a high availability disk array - a fault-tolerant storage system built with full redundancy across disks, controllers, and power units. This ensures that even in the event of a hardware failure, operations continue without interruption. Working closely with Anglia Farmers' IT team, our engineers delivered the installation with minimal disruption, migrating data securely and optimising system performance for their unique operational needs.

The Results

With their new high availability disk array, Anglia Farmers now benefits from:

• Uninterrupted access to mission-critical data, even during hardware failures.
• Improved performance for faster access to applications and files.
• Scalable capacity to meet growing data demands.
• Peace of mind knowing their operations are protected against downtime.

This upgrade ensures Anglia Farmers can continue to deliver uninterrupted services to their members across the UK, with the storage resilience and speed they need for the future.

Powering productivity with high availability, keeping systems running and your business moving.

Case Studies

Failover Broadband Resilience Sponsored By InTouch Systems

The team at InTouch provided a new WiSpire connection free of charge to the East Anglian Air Ambulance. This is to provide an internet backup service, which enables essential connectivity to access - or "failover to" - another network connection if the primary connection fails.

A WiSpire broadband connection is ideal for this, as it does not rely on existing traditional infrastructure so is completely independent of other types of broadband.

"Resilience is crucial to supporting our operation. Ensuring we always remain connected can be a challenge and InTouch services support this resilience with their innovative network which provides connectivity in the event of an outage. The absence of FTTC in the area makes WiSpire a vital component in an ever-connected world."

If you want to find out more about broadband resilience for your business or organisation, contact our team on sales@intouchsystems.co.uk, call 01603 425209 or use the contact form on www.intouchsystems.co.uk

Case Studies

Providing Internet At A Leading Golf Course

The Challenge

To deliver a solution leading Norfolk Golf Course, allowing them to receive a reliable internet connection. The broadband service was needed to power their new driving range, which offers the latest in golf ball tracking technology.

The Solution

InTouch Systems delivered a complete data cabling infrastructure across the entire site, ensuring robust,throughout the course. Alongside this, we implemented a bespoke ITSWisp wireless broadband solution, designed specifically to provide seamless coverage across the full expanse of the golf course. This comprehensive setup guarantees that the newly installed golf ball tracking system operates with a consistently fast, stable, and dependable connection — essential for delivering accurate shot data and a smooth user experience. Whether it's players using the system on the range or staff managing operations behind the scenes, every user benefits from reliable, high-performance connectivity that keeps the course running at its best.

"

InTouch Systems provided the complete installation of our internet system to power our new driving range. The team were so professional in their approach and worked well into the night to get the job done. Any issues that they came across were easily resolved without hesitation or question. Great service all around.

Spoksperson from the Golf Club

Case Studies

Business Broadband For Gliding Club

The Challenge

Recently WiSpire installed a 30/30 mbps business broadband service to a Norfolk based gliding club. For those of you not familiar with Norfolk, this is a rural area with very poor traditional broadband services. The previous broadband providers for the Gliding Club, were only offering 8 down and 0.8 mbps up!

The Solution

With no reliance on traditional technology, WiSpire set up a WISP broadband connection, straight from Tibenham All Saints Church which has a discrete WiSpire receiver on its roof.

The Norfolk based gliding club can now live stream their webcams to YouTube. They are also looking into moving their data systems onto Cloud services, along with discussions with the wispire team about VoIP phones. These new developments were just not possible with the previous broadband service. Which again highlights the issue of connectivity, for rural small businesses.

"

From the first 'phone call through to installation the service was great. The engineer Emily was excellent, very knowledgeable and helpful.

The WiSpire connection has transformed the way we do business. Our previous provider's service was only 8 down and 0.8 up, WiSpire has provided a symmetrical 30/30 mbps. The next stage we are planning with WiSpire are VoIP telephones!

Norfolk Gliding Club

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Thank you

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